

New Trash Collection Program

WCA (Waste Corp of Missouri) of Joplin is proud to announce important changes in the trash collection for residents of Webb City, Missouri. This is an informational tool to help you understand the services that WCA will be providing. We strongly encourage you to read and retain this information for future reference.

Beginning January 1, 2012, the City of Webb City will commence the program of automated refuse collection for all residences. Under the new curbside collection program each customer will receive a new 96-gallon poly-cart for their solid waste disposal collected once a week at the curbside. We encourage everyone to place all trash in the cart. Residents shall roll the containers to the end of the driveway or designated pickup location (such as alley pickup) for collection. These changes will provide a cleaner and more efficient way to collect trash. Collections days will remain the same.

In order to make the program successful, the remainder of this information will outline important guidelines for you to follow when using the services available. This will ensure that you receive the best possible service with as little inconvenience as possible.

COLLECTION PROGRAM GUIDELINES:

- Trash must be at curbside/alley by 5:00 a.m. on your designated collection day.
- All trash must be contained in the cart issued by WCA so that the lid is closed to be collected. NO extra trash will be collected outside the polycart.
- All household refuse should be bagged. Bagging your trash will help to keep the cart clean and sanitary, and prevent litter on windy days.
- The container will only hold up to 200 pounds. Please do not overload the container.
- The carts remain the property of WCA and will be maintained and replaced at no cost to the resident except for damage due to negligence or abuse. **Do not take the container with you when you move.**
- The placement of your cart is very important, since the collection vehicle's lifting arm requires clearance: **3 feet on both sides, and 12 feet overhead.**
 - The cart should be no more than 2 feet away from the curb or road edge, and the arrows on the lid must be pointing toward the street, with the hinges facing away from the street.
 - Each cart needs to be placed at least 3 feet from each other for those that have multiple poly carts.
 - Place cart no closer than 6 feet from any automobiles and no closer than five feet from any obstruction like mail boxes or fences. We recommend that placement of the carts should be on the opposite side of the driveway from your mailbox.

Items that **CANNOT** be placed in the **trash** container: Dirt, sod, concrete, rock, construction or demolition debris, household hazardous waste, hot ashes or flammable materials such as oil, gas or liquid paint, lead acid batteries, engine parts or tires.

SAFE USE AND CARE OF CART:

- Always keep the lid closed to keep rain, snow and animals out
- Use the handle provided to move the cart. Tilt cart on wheels and roll. Remember to pull the cart uphill and push the cart downhill.
- Remove your cart as soon as possible after collection to maintain appearance of the neighborhood.
- To clean, simply rinse with water from time to time and let dry in the sunlight with the lid open.
- Do not place any unacceptable materials in the cart.

An additional cart will be provided to those that have extra trash each week at an additional charge of \$3.00 per month and a six month minimal.

BULKY ITEM SERVICE:

WCA will provide a bulky item pick-up service. Bulky items consist of non-recyclable items such as mattresses, couches, chairs and tables that are too large to fit in the poly-cart. **Customers must call WCA at 417-623-6620 to schedule the bulky item pickup.** It is very important that notification must be given, as a different refuse truck will service these items. **If you do not schedule your item to be picked up, it will not be completed.** Please remember that placement of these items must not obstruct the poly-carts or they will be unable to be serviced. Appliances will not be accepted.

RECYCLABLES:

Recyclables may be taken to the **NEW** Webb City Recycling Center for drop off located at 1st and Hall Street. Each bin is allocated for the following: cardboard, newspaper, plastics, tin and aluminum cans. All recyclable items **MUST** be rinsed clean and cardboards smashed as you have in the past. Hours of operation are 24 hours, seven days a week. For more information please call 417-673-4651 or visit our website at www.webbcitymo.org.

OLD CONTAINERS:

Residents may place old containers that are TRASH FREE at the curb with a note attached for removal.

CUSTOMER SERVICE: WCA is excited to provide this state-of-the-art curbside program. WCA is proud to provide high quality services and appreciates the opportunity to serve the Webb City community. Additional information or any questions may be answered by calling WCA at 417-623-6620.